

UPPER DARBY TOWNSHIP

Business Community Feedback on Reducing the Use of Plastic Bags

September 10, 2025 – 100 Garrett Road, Upper Darby

September 16, 2025 – 4221 Ferne Blvd, Drexel Hill

September 18, 2025 – 635 long Lane, Upper Darby

BUSINESS COMMUNITY FEEDBACK ON REDUCING THE USE OF PLASTIC BAGS

- Upper Darby Township is considering a new ordinance focused on reducing the use of plastic bags and related materials
- Community & Economic Development was asked to solicit feedback from the business community
- Businesses categorized as “Mercantile” - businesses that are engaged in the buying and selling of goods, or in general trade and commerce –in the township tax database were selected to provide feedback
- Nearly 3,500 Upper Darby businesses were sent a letter and survey on August 08, 2025
- Business were able to respond via an electronic or printed survey
- The survey closed on August 29, 2025

BUSINESS COMMUNITY FEEDBACK ON REDUCING THE USE OF PLASTIC BAGS

August 05, 2025 Letter to Upper Darby Township Businesses (mercantile classification)

Upper Darby Township is considering a new ordinance, focused on reducing the use of plastic bags and related materials, and we want to hear from businesses like yours. The perspectives of the business community on this topic are important and will help shape the future of our Township. We want to know your concerns and hear your suggestions.

A 10-question survey is enclosed for your convenience and is also available online at upperdarby.org/PlasticsReductionSurvey. Please complete by Friday, August 29, 2025.

Survey responses will be compiled and results shared at Business Community Feedback Sessions where businesses will be invited to give additional input and ask questions. The feedback sessions are planned to happen in September 2025. For updates, please check the Upper Darby website (upperdarby.org/CEDCommunityFeedback), follow us on Facebook at @upperdarbypa, or email CED@upperdarby.org. Following the survey and the feedback sessions, a report will be compiled and provided to Township Council for their consideration.

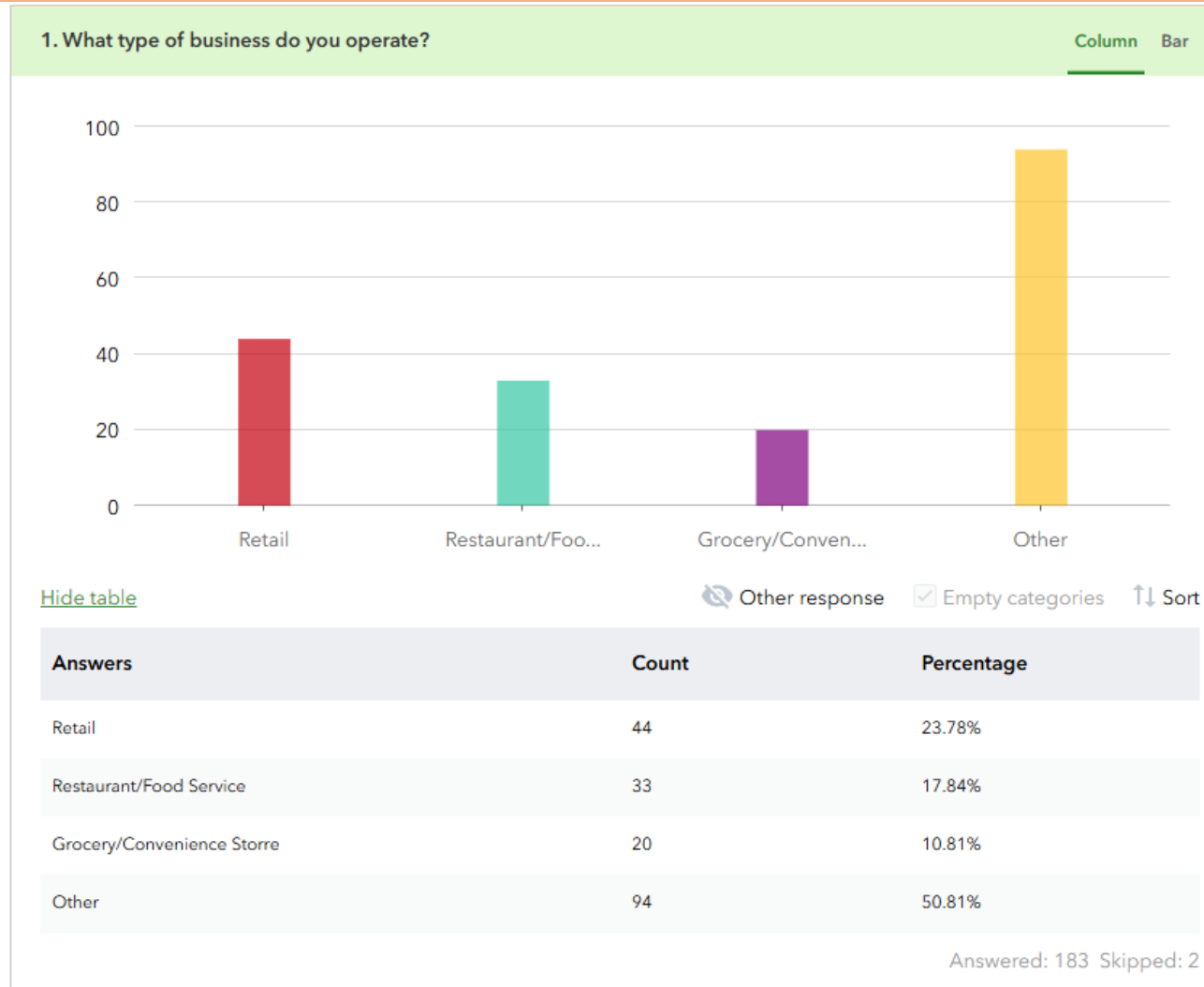
Please spread the word about this survey to Upper Darby Township businesses that may be interested in responding. The survey may be completed online at upperdarby.org/PlasticsReductionSurvey or paper surveys are available at the Upper Darby Township OneCenter at 100 Garrett Road, Upper Darby, Pennsylvania, 19082.

We value your input and look forward to hearing from you – the survey deadline is Friday, August 29, 2025. If you have any questions, please contact us at CED@upperdarby.org or the Upper Darby One Center at 610-734-7625.

BUSINESS COMMUNITY FEEDBACK ON REDUCING THE USE OF PLASTIC BAGS

- **Survey was mailed to approximately 3,500 Upper Darby Township Businesses (mercantile classification) and available to all Businesses online and hard copy at the Upper Darby Township One Center**

What type of business do you operate?



What type of business do you operate?

Largest Categories of Business Responding “Other”:

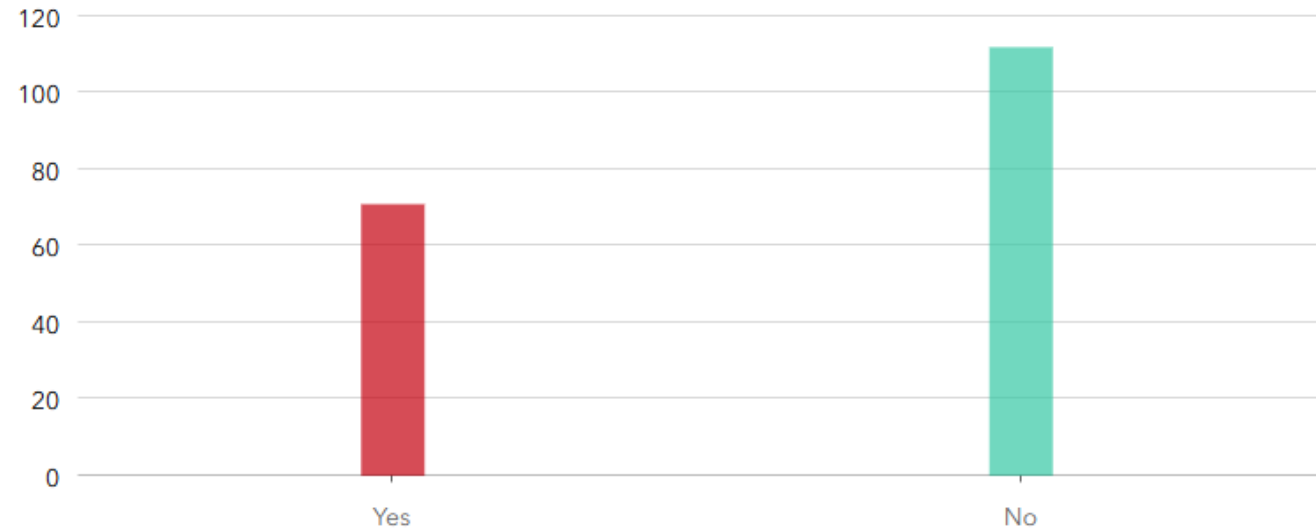
- **Professional Services: accounting, consulting**
- **Health & Wellness: dental practice, home daycare**
- **Manufacturing: food, building supplies**
- **Rental Properties**

Responses also included Construction, Salons, Dry Cleaning, Transportation, Auto Repair, Day Care, Fitness, Food Court, and Cemetery/Funeral Home

Are you aware of a proposed plastics reduction ordinance, including a plastic bag ban, in Upper Darby?

2. Are you aware of a proposed plastics reduction ordinance, including a plastic bag ban, in Upper Darby?

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☒ Empty categories [Sort](#)

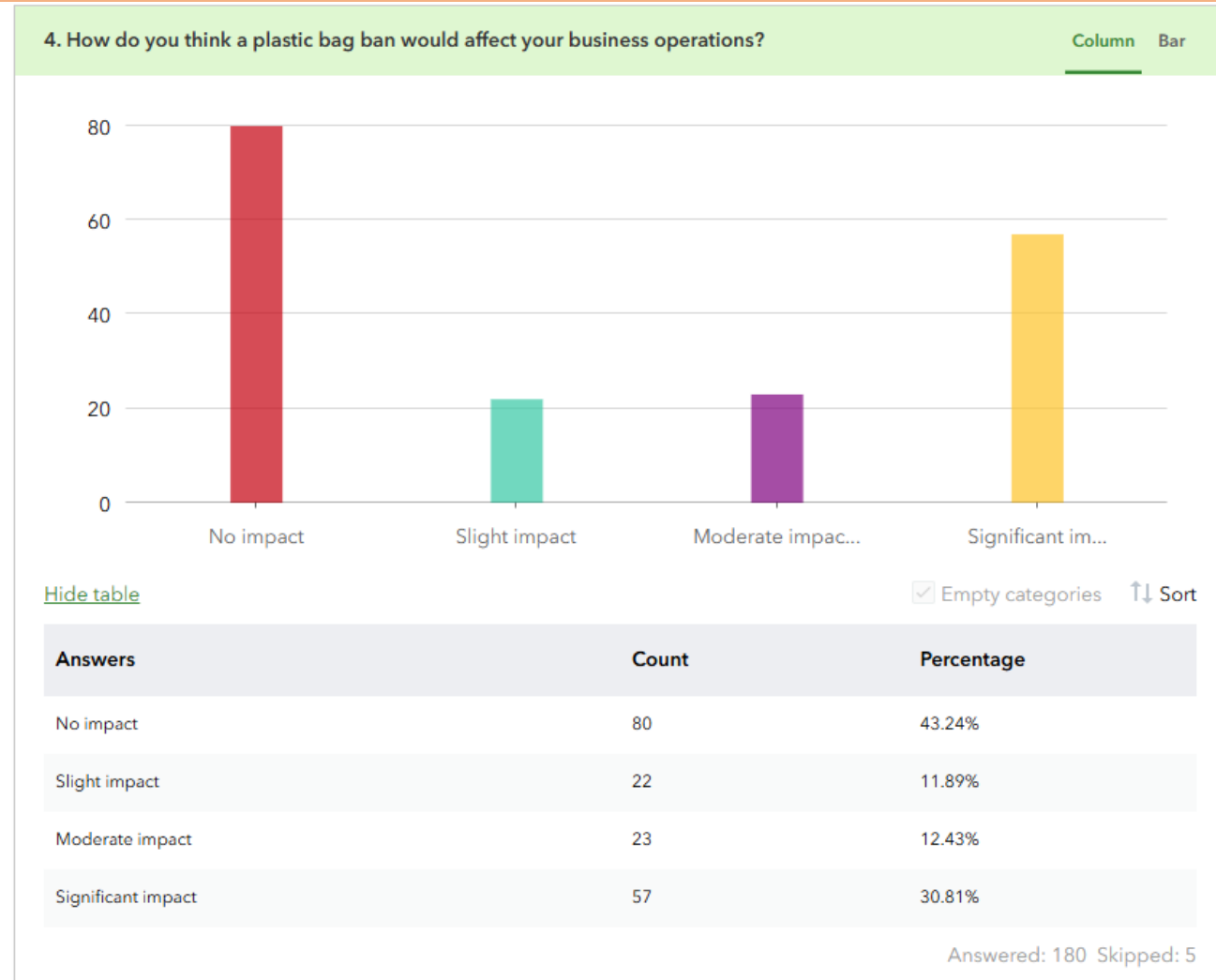
Answers	Count	Percentage
Yes	71	38.38%
No	112	60.54%

Answered: 183 Skipped: 2

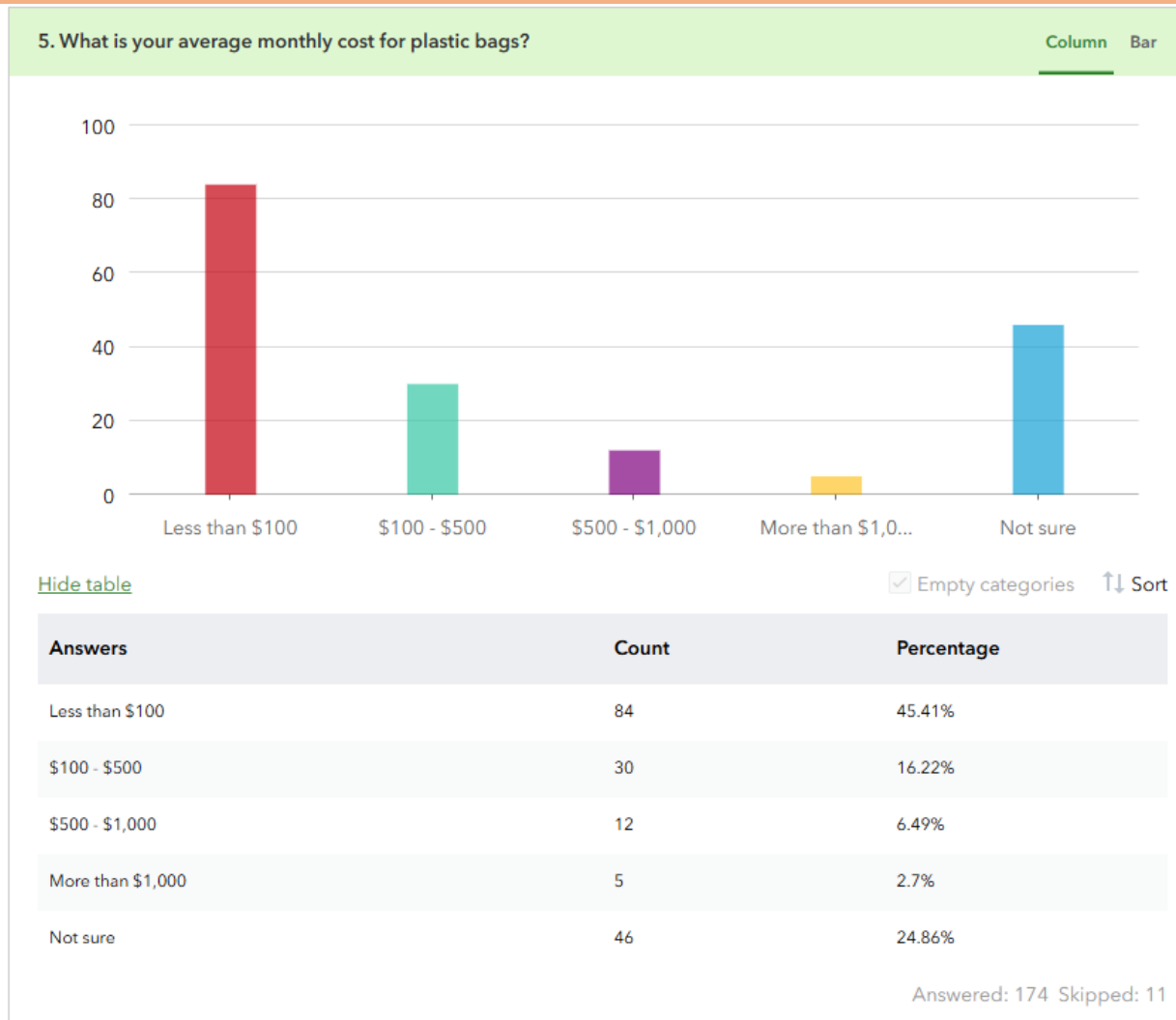
What type of bags does your business currently provide to customers? (Select all that apply)



How do you think a plastic bag ban would affect your business operations?



What is your average monthly cost for plastic bags?



How concerned are you about the financial impact of switching to alternative bags?



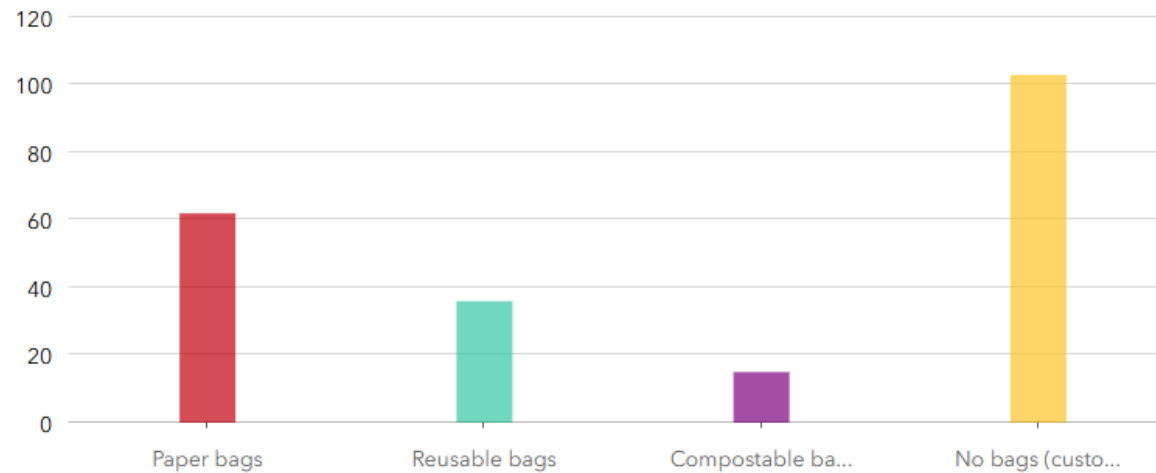
How do you think your customers will react to the plastic bag ban?



If plastic bags are banned, what alternatives would you consider providing? (Select all that apply)

8. If plastic bags are banned, what alternatives would you consider providing? (Select all that apply)

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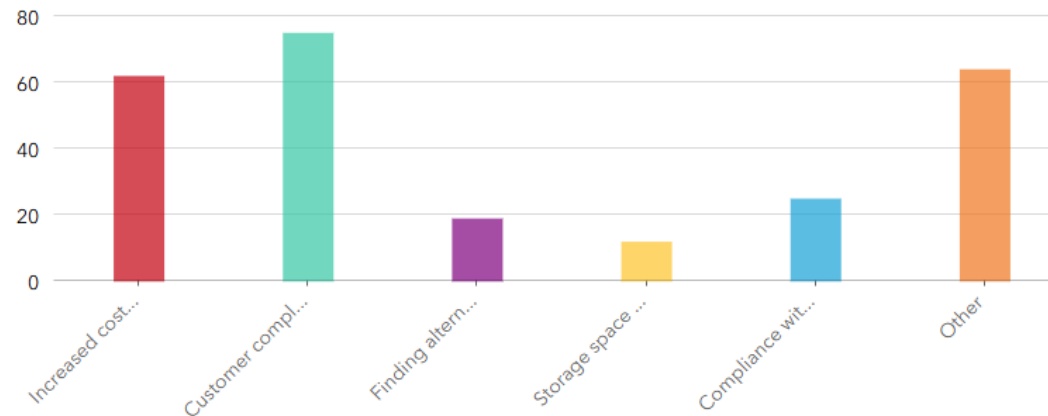
Answers	Count	Percentage
Paper bags	62	33.51%
Reusable bags	36	19.46%
Compostable bags	15	8.11%
No bags (customers must bring their own)	103	55.68%

Answered: 172 Skipped: 13

What are your biggest concerns about a plastic bag ban? (Select up to two)

9. What are your biggest concerns about a plastic bag ban? (Select up to two)

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Other response ☒ Empty categories Sort

Answers	Count	Percentage
Increased costs	62	33.51%
Customer complaints/resistance	75	40.54%
Finding alternative bag suppliers	19	10.27%
Storage space for alternative bags	12	6.49%
Compliance with regulations	25	13.51%
Other	64	34.59%

Answered: 179 Skipped: 6

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Comments & Questions

Moderated by the Delaware County Chamber of Commerce

BUSINESS COMMUNITY FEEDBACK ON REDUCING THE USE OF PLASTIC BAGS

Upcoming Feedback Session:

Thursday, September 18, 2025 - 6:00pm-7:00pm

Faulks Beyond the Vows - 635 Long Lane, Upper Darby Township, PA 19082

- Comments may be emailed to CED@upperdarby.org or leave a voicemail by calling 610-734-7611
- For information and updates, please visit upperdarby.org/CEDCommunityFeedback and follow Upper Darby Township - Government on Facebook: @upperdarbypa